

THE ICEBERG

SYSTEMS THINKING

Problem/situation: \_\_\_\_\_

EVENTS

- What is happening now?

React

PATTERNS/TRENDS

- What has been happening over time?
- What are the trends?

Anticipate

STRUCTURES

- What’s influencing these behavior patterns?
- Where are the connections between patterns?

Design

MENTAL MODELS

- What values, assumptions or beliefs shape the system?

Transform